

Subject of Washington Department of Social and Health Services Investigation



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home & Community Services * 1737 Airport Way S. Suite 130 * Seattle WA 98134

July 7, 2020

Mark Zuckerberg

Dear Mark Zuckerberg,

This letter is to notify you that a report was made to Adult Protective Services (APS) under the provision of RCW 74.34, "Abuse of Vulnerable Adults" Law. APS is the state agency that investigates reports regarding the health, welfare, and safety of vulnerable adults. APS received a report with allegations of "Financial exploitation" identifying you as the subject of this investigation.

You have an opportunity to respond to the allegations made against you. Please contact me by **7/17/2020** to discuss the allegations. If I do not hear from you, I will continue the investigation without the benefit of your input. It is very important that I hear from you.

You may contact me at (206) 496-2279 Monday through Friday between 8 a.m. to 5 p.m. or email me at Twyla.Robinson@dshs.wa.gov. Please contact me as soon as possible and include the times when you would like to be contacted.

Your cooperation is greatly appreciated.

Sincerely,

Twyla Robinson, MSW
APS Investigator

ADULT PROTECTIVE SERVICES INVESTIGATIONS Fact Sheet

Adult Protective Services (APS) is investigating a report that you might have abused, abandoned, financially exploited, or neglected a vulnerable adult. This document informs you of the investigation process, your rights, and other important information. As part of the investigation, APS will review records and interview people about the allegation(s). The outcome of the investigation could have serious consequences for you. Please read this carefully.

The investigator assigned to your case is: Twyla Robinson

He or she can be reached at: 206.496.2279 or Twyla.Robinson@dshs.wa.gov.

WHAT RIGHTS DO I HAVE?

- You have the right to have a third party (such as a friend, attorney, union representative, family member, or guardian) with you during the interview.
- If English is not your primary language, you have the right to a free interpreter (APS is not allowed to use family members as interpreters).
- You have the right to not participate in the interview, to stop, or reschedule it.
- You have the right to provide APS with documents or witnesses related to the allegations.

HOW WILL APS NOTIFY ME OF THE OUTCOME OF THE INVESTIGATION?

- APS makes a decision based upon evidence that APS gathers during the investigation. The types of decisions APS makes are:
 - **Substantiated:** More likely than not the alleged incident occurred
 - **Unsubstantiated:** More likely than not the alleged incident did not occur
 - **Inconclusive:** APS cannot determine whether or not the alleged incident occurred.
- If APS finds that it is more likely than not that the incident occurred, APS will notify you by sending you a letter by certified and regular mail.
- If APS finds that it is more likely than not that the incident did not occur, APS will notify you verbally. APS can provide you a letter if you ask.
- If APS cannot determine whether or not the incident occurred, APS will notify you verbally. APS can provide you a letter if you ask.
- If APS does not have your current address, they will send the letter to the wrong address, and you might miss important deadlines.