

Emails from Facebook apologizing for disabling account

Subject: Re: mark STEVEN zuckerberg from Indiana
Date: 5/5/2020 2:43:23 AM US Eastern Standard Time
From: budhraj@fb.com
To:

Thank you for connecting us, Derick. Moving you to BCC so we don't inundate you with emails.

Mark, good to be in touch over email, though I wish the circumstances were different. Very sorry to hear about the issues you've experienced.

Would you mind sharing the URL for your personal profile and/or your business account? Or a screenshot if you have it?

I'm going to flag to our investigation teams as soon as I have that info.

Look forward to hearing from you,

Ruchika

From: Derick Mains <derickmains@fb.com>
Date: Monday, May 4, 2020 at 6:40 PM
To: "Ruchika Budhraj" <budhraj@fb.com>
Subject: Re: mark STEVEN zuckerberg from Indiana

Hi Mark

Sorry this has happened (again). I'm adding my colleague Ruchika who can help you out here.

Derick

On May 4, 2020, at 6:59 AM,

wrote:

Hello Derick,

I emailed with you around January of 2017 when Facebook disabled my account for impersonating a celebrity. You were very helpful and was able to get my account reinstated on an expedited basis. Today I awoke to find it has happened again, (this is the third time). My business account, The Bankruptcy Law Office of Mark S. Zuckerberg was also disabled about 5 months ago. I submitted a formal appeal and have heard nothing. I was hoping you could intervene once again to get my accounts turned back on? I would appreciate any help you can offer.

Thanks again. Mark Steven Zuckerberg (the poor one).

Mark S. Zuckerberg

Board Certified Consumer Bankruptcy Specialist

429 N. Pennsylvania St. Suite 100

Indianapolis, IN 46204

[AVVO](#) | [Super Lawyers](#) | [Attorney Bio](#)

Subject: **Re: mark STEVEN zuckerberg from Indiana**
Date: 5/5/2020 9:42:49 AM US Eastern Standard Time
From:
To: budhreja@fb.com

Here is my personal URL.

<https://www.facebook.com/mark.zuckerberg.338>

As a side note once I was disabled your system asked me to take a picture of my " Official ID" which I did and tried to submit several times. Each time I tried to upload the picture I received a "Something went wrong retry " message. Someone might want to look into this as it appears to me the only means in which to get your account reinstated, without knowing someone on the inside, doesn't work.

My cell is if you need to contact me. Thanks again and stay safe.

Also, if you happen to run into the younger, richer Mark Zuckerberg tell him I said hi and he causes me great aggravation each day.

Mark

Mark S. Zuckerberg

Board Certified Consumer Bankruptcy Specialist

429 N. Pennsylvania St. Suite 100
Indianapolis, IN 46204

[AVVO](#) | [Super Lawyers](#) | [Attorney Bio](#)

In a message dated 5/5/2020 2:43:23 AM US Eastern Standard Time, budhreja@fb.com writes:

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Ruchika

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Date: Monday, May 4, 2020 at 6:40 PM

To: ; Ruchika Budhreja <budhreja@fb.com>

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Thanks again. Mark Steven Zuckerberg (the poor one).

Mark S. Zuckerberg

Board Certified Consumer Bankruptcy Specialist

429 N. Pennsylvania St. Suite 100

Indianapolis, IN 46204

Subject: **Re: mark STEVEN zuckerberg from Indiana**
Date: 5/4/2020 9:40:27 PM US Eastern Standard Time
From: derickmains@fb.com
To: , budhraj@fb.com

Hi Mark

Sorry this has happened (again). I'm adding my colleague Ruchika who can help you out here.

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> wrote:

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Mark S. Zuckerberg

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Subj: **Mark steven zuckerbeg**
 Date: 1/31/2017 6:02:51 P.M. Eastern Standard Time
 From: derickmains@fb.com
 To:
 Hi Mark,

So sorry this happened, this was a mistake on our end. Your account is marked as verified and no action should have been taken here.

You should have access to your account now. Please let me know if that's not the case.

Again, our sincere apologies for this.

Derick

From: ">
Date: Tuesday, January 31, 2017 at 12:51 PM
To: Derick Mains <derickmains@fb.com>
Subject: jessi hempel/mark steven zuckerbeg

Hello Derick,

Jessi Hempel said you might be able to help me reactivate my Facebook account? I am Mark "Steven" Zuckerberg and my Facebook account was deactivated over a week ago. The reason stated on Facebook's automated help pages is that I am violating Facebook's policies. More particularly Facebook believes I am either impersonating a celebrity or not using an authentic name.

As a point of reference Facebook deactivated my account for the same reason in May of 2011. The end result was a media storm of negative press for Facebook. I also received an apology letter from Fred Wolens who promised this would never happen again. I encourage you to look at my web page www.iammarkzuckerberg.com to view the extent of the coverage this story received.

The automated Facebook help desk wants me to once again prove I am who I say I am by supplying a list of identification. I did all of this when I first joined Facebook with the process taking several weeks and only being resolved when I threatened legal action. I don't want to make waves or cause problems, I just want my account to be reactivated and left to play on the social media in peace.

Thank you for any help you can offer. My cell is _____ if you should need to talk with me.

Mark S. Zuckerberg
 Board Certified Consumer Bankruptcy Specialist
 "AV" Rated
 Bankruptcy Law Office Mark S. Zuckerberg P.C.
 429 North Pennsylvania Street #100
 Indianapolis, Indiana 46204
 (317) 687-0000 phone
 (317) 687 5151 fax

Wednesday, February 01, 2017